

Community Fibre Company  
PO Box 70  
Lanark, ON K0G 1K0  
1-877-266-6418  
[rc8@communityfibre.ca](mailto:rc8@communityfibre.ca)



Date: 2017-08-11  
Re: Ramsay Concession 8 high speed fibre internet service

We are pleased to announce that our fibre optic based high speed internet service will be available at your address during fall 2017! This service is the result of months of hard work with the MM2020 group to expand broadband service in Mississippi Mills. As of August 3<sup>rd</sup>, the initial design work for the Ramsay Concession 8 (RC8) project has been completed, and our technicians will be installing fibre optic cables later this month. Installation will roll out from Carleton Place and advance along RC8 towards Almonte over the course of the next 3 months.

Originally the RC8 project was slated for Spring 2018, but due to the overwhelming level of interest, we have advanced our schedule and anticipate having significant portions of the RC8 project area completed by this Fall 2017. Receipt of this letter indicates that your area is part of our accelerated build and you now have the opportunity to enjoy world class high speed internet – before the end of 2017!

Here is how you sign up:

1. Review our plans and pricing at <http://x2x.ca/rc8>
2. Download the contract from <http://www.communityfibre.ca/contract/contract-RC8.pdf>
3. Sign the contract and return it by mail OR contact us via email to [rc8@communityfibre.ca](mailto:rc8@communityfibre.ca) OR call us by phone at 1-877-266-6418 and we will schedule an in person meeting to pick up the contract and answer any questions you may have. Note: you will not be required to pay until the service is active.
4. Once we receive your signed contract, Community Fibre Company's technicians will schedule a date to install a fibre optic cable and fibre termination box to your house.
5. Wait for construction to complete.
6. Schedule an activation date for your new internet service! Service activation is expected to occur in mid to late fall of 2017.

That's all there is to it!

We have put together a series of Frequently Asked Questions about Community Fibre's service on our website at <http://www.communityfibre.ca/FAQ>. Please let us know if your question needs to be added!

Sincerely,

Benjamin LaHaise,  
President, Community Fibre Company